



ENLITE IAS

Enlightening minds. Lightening journeys

ENLITE MAINS TEST 2025

FULL TEST GS IV

Question Paper Specific Instructions

1. There are **NINETEEN** Questions printed in **ENGLISH**.
2. All the questions are **compulsory**.
3. The number of marks carried by each question (or part) is indicated against it.
4. Word limit in questions wherever specified should be adhered to.
5. Any page or portion of the page left blank in the Answer booklet must be clearly struck off.

Qn No.	Marks Obtained	Qn No.	Marks Obtained
1		11	
2		12	
3		13	
4		14	7½
5	4	15	8
6	5	16	8
7	3.5	17	7½
8		18	8
9	4	19	7½
10			
TOTAL			

Cancelled

Name

Prateek

Roll no

Subject

Date

2:30-5:30

Questions Attempted

EXAMINER REMARKS

GRADE PARAMETERS	BELOW AVERAGE	AVERAGE	GOOD	BETTER	OUTSTANDING
Understanding of question					
Conceptual clarity					
Structure					
Content					
Presentation & legibility					

Any other remarks:



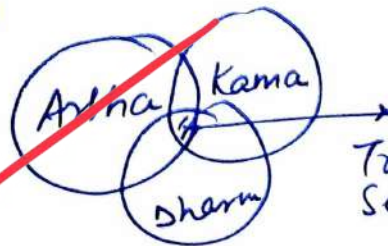
1. Being ethical is not merely about showing consideration towards fellow beings; it also involves the pursuit of rational self-interest. In this context, analyse how ethical conduct contributes to the well-being of both the individual and society. (10 Marks)

Ethical altruism is prominent teaching but such altruism can originate from ethical egoism, because an individual who understands self worth understand other selves worth

Ethics - Rational self interest

- 1) self awareness of emotions + wants
(eg) consumerism vs materialism
- 2) Realising the end one wants to attain. (eg) minimalistic behaviours.
- 3) Convergence of various interest of individual

(eg)



True Self interest

Ethical conduct is result of a person who is free from inner conflicts that is having

Do not Write Anything on the Margin



internal justice according to plato this leads to ethical society.

Individual Wellbeing

- 1) Free from knowers does split
(eg) knowing value of animal life but eating chicken.
- 2) No crisis of conscience - quick + ethical decision making.

Societal Wellbeing

- 1) Each individual doing their cosmic Duty Dharma with Niskam Karma
(eg) Birmingham - cleaner strike - rat sized rat.

- 2) Erosion of thanos (kill drive) + Eros (sexual drive) from individual safe society.

Aristotle remarked only a beast or god can live without society + Freudian considered control of beastly qualities to have coherent ethical qualities. linking an individual + society.



2. If ethics is more about character formation than mere adherence to codified directives, it can lend greater meaning and impact to ethical conduct. Do you agree?" (10 Marks)

Internat~~is~~ation can alone lead to practice and practice alone can convert into ~~conduct~~. Internat~~is~~ation is ~~not~~ artificial adherence to code, but peeking & transforming inner conscience leading to charact~~er~~ formation.

Mere Codified Value adherence

- 1) Creates man of rule not man of value (eg) Nuremberg trial had dutibound nazis
- 2) Conscience has cosmic^a relation, hence universality which lacks in human codes.
- 3) Codified directives only target "fear" & "obedience", without internal change (eg) class behaviour vs bus behaviour of school student

Do not Write Anything on the Margin



Character formation - ethical conduct

- 1) Universal + permanent adherence to values (eg) Socrates last words to Crito were 'give roster to Aspeticus'
- 2) formation of Integrity over honesty of ethical codification (eg) T.N Seshan
- 3) provide for impartiality (weighing the truth over objectivity) (knowing the truth) (eg) IIT director decline PM son admission

Counter view → 1) Moral relativism hence codification necessary

→ 2) Conscience may not adhere with social norms.

→ 3) Practising codified ethics too internalise

(eg) Touching parents feet in morning. once told

Definitely ethical character goes long way but coupled with codification reduce possibility of human errors.



ENLITE IAS

Enlightening minds. Lightening journeys

3. Fraternity means a sense of brotherhood and common citizenship — not borne out of uniformity but of respect for difference. Discuss the relevance of this view in the Indian context. (10 Marks)

"Sanson ki Mala" is a song believed to be written by "Mira bai"; sung by "Nusrat fatch" listen by people of all faiths.

Fraternity encompasses "Swabhau" humanness over manmade distinction of caste, religion, region, sex.

Do not Write Anything on the Margin

Not Uniformity but respect Difference

- 1) Fraternity presupposes different individuals (eg) Hindu-Muslim.
- 2) It is not tolerance but acceptance
- 3) It follows Saptakranti of Lohia i.e. no distinction on caste, religion, race.

Relevance in Indian context

India has 825 languages



ENLITE IAS

Enlightening minds. Lightening journeys

host all the major religions of the world and erroneously but Supreme Court affidavit said 36 lakh castes.

1) Indian believes in Ekam sat Bahuda vedantai. (eg) Allah = Brahman

2) GangaJamuni Tehzeeb form backbone of Indian society. (eg) fruit camps by hindu during Roza.

3) Language of loves over language of text. (eg) Karnataka alto driver showing acceptance of old hindi speaker

4) No-difference between communities on principle of humanness.

(eg) Tribal development

5) Compassion for other than one's community for humanity

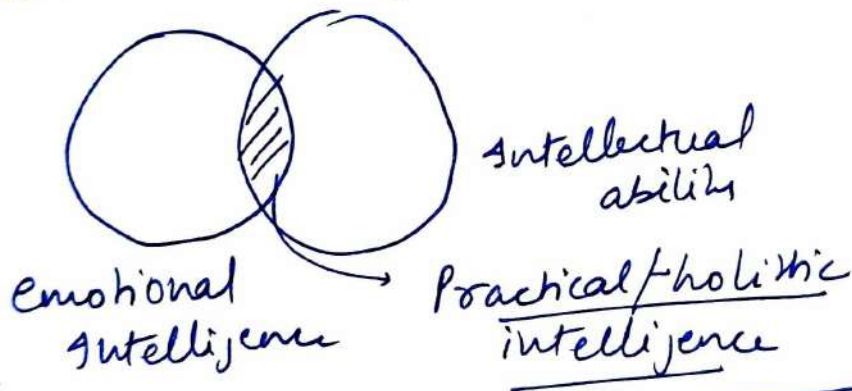
(eg) Candle march for rape victims - community neutral

Fraternity is not only constitutionally ordained but it flows from very human nature.



4. Success in public life depends more on emotional intelligence (EQ) than intellectual ability (IQ). Do you agree? Suggest ways in which emotional intelligence can be cultivated. (10 Marks)

Nobody cares how much you until they know how much you care, shows importance of both emotional intelligence & intellectual ability.



Do not Write Anything on the Margin

Emotional Intelligence >> IQ

1) Without assessing human emotions one cannot get appropriate solution.

(eg) CS Rathore used patriotism - sang national anthem to disperse crowd.

2) Mere solution, without implementation → chaos.

(eg) Partition of India without emotional intelligence



IQ >> Emotional Intelligence

- 1) Intellectual ability necessary to organise thought.
- 2) Emotions lead to reactive and animal tendencies - unregulated by intelligence.

Solution lies in
Practical holistic intelligence

Holistic Intelligence

- 1) ~~Solution~~ Problem Analysis → Solution given
↓ ↓
Emotional Intelligence → to implement

Cultivate EI

- 1) Journaling (eg) Marcus Aurelius.
- 2) Meditation as suggested by Carl Jung
- 3) Social Interaction to understand human emotions.
- 4) Engaging in selfless service (eg) langar seva

Both emotional intelligence & intellectual ability play important role.



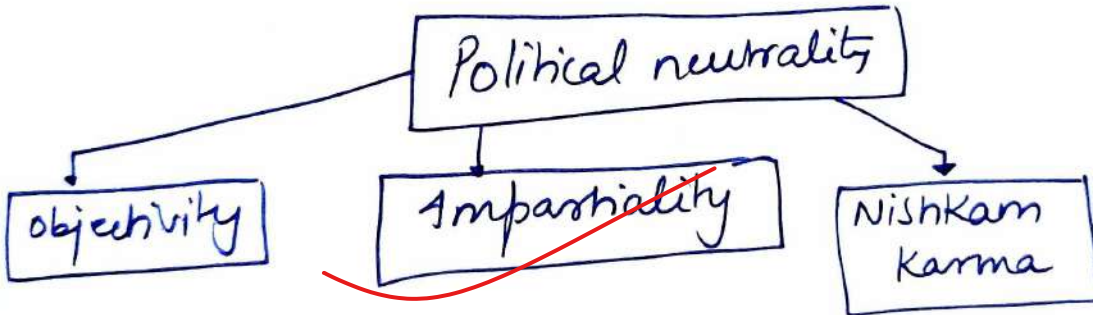
ENLITE IAS

Enlightening minds. Lightening journeys

5. "Political neutrality, while serving the government of the day, is the hallmark of a professional civil service." Discuss the significance of this view for ensuring a vibrant bureaucratic framework. (10 Marks)

Political neutrality ensure executive implementation of legislative direction without personal bias showing absence of partisanship. political

Civil service have responsibility to serve public, hence should have neutrality towards their representatives.



Do not Write Anything on the Margin

Political Neutrality → vibrant framework

1) Ensures Weberian model of bureaucratic efficiency.

(eg) T.N Seshan treated all parties alike.

2) Representative of nation + not political ideologue.

(eg) Pandit Ramabai in UN.

good attempt bring more examples

- 3) Ensure ~~absence~~ of crisis of conscience.
- 4) ~~Help~~ in efficient public service delivery
- 5) ~~In line~~ with general will of public.
- 6) ~~Reduces~~ bureaucratic cholesterol due to presence of Nishkama Karma.
- 7) ~~Enhances~~ one's understanding of ~~stic~~ principle of dichotomy of control.

Dante Alighieri starts his novel ~~the~~ Inferno with haunting words that neutrality in times of adversity is a moral crime.

In such conditions

- 1) Civil servant should distinguish neutrality & submissiveness
- 2) Different between right order & ethical order of conscience.

Such distinction along with political neutrality will ensure smooth ~~smooth~~ governance with elimination of ~~ills~~ like state sponsored encounters



6. "A rule-based approach ensures procedural integrity; a role-based approach ensures purposeful delivery. A vibrant civil service must balance both." Analyse with special focus in the Indian context. (10 Marks)

Procedural justice provide a framework to work for justice, a role based approach allows interpretation of justice. No matter how ethical the means substantive justice must also be seen.

Good attempt

Rule based approach

- 1) Mechanical not considering multitude of condition
(eg) Declining food because of absence of aadhar card - Thakphand girl died.
- 2) Overemphasis on deontological principle absence of utilitarian-teleological principle.

Do not Write Anything on the Margin

Role based approach

- 1) Too much bending of rule lead to bad precedent (eg) Making it POS rule to have food without card.



- 2) ~~Absence of objective ethical anchor in times of crisis~~
(eg) what to do if due to train being late candidate come late to exam?

Balance of two in Indian Context

- 1) ~~Constitutional morality as anchor & dynamic reality as role.~~
(eg) DPSP dominance in decision
- 2) Ensures balance of democracy & bureaucratic attitude
- 3) ~~Provide for balance of professional & ethical competence leads to holistic competence (eg) Bureaucracy~~
- 4) ~~India's colonial past lead to less awareness such balance ensure human touch~~

Balance of both is in line with civilizational principle of India.



7. What do you understand by "liberal values"? How do they differ from "conservative values"? Discuss their respective significance for the effective functioning of various human institutions and associations. (10 Marks)

Liberal values drift from status Quoist principles, towards more individualistic interpretation, whereas conservative value prefer status Quoist principles fostering collectivism.

Signi Liberal values

- 1) Individualistic autonomy (eg) acceptance of Gay rights
- 2) Fluid in nature → moldable with new information.
(eg) Fundamentalist of religion vs spiritual people

Significance of Conservation value

- 1) Reformation over revolution has preserved civilizations.
(eg) Greek sophistry revolution but eroded values.

Do not Write Anything on the Margin

Good attempt
form appropriate headings from the question
difference missing



2) Provide for holistic development of different stakeholders & institutions.

(eg) less clash of inter-generational

3) Provide for change with approval not opposition

(eg) Judicial restraint

Significance of Liberal Values

1) Provide for substantive justice to accepted injustices (eg) Patriarchy

2) Help in erosion of elitism i.e. view of some as view of society.

(eg) Casteism

3) Provide for radical change due to constant conservatism

(eg) Basic structure after 24th & 25th Amendment.

But it is combination of both which should not be seen as dichotomous rather as a continuum for holistic well-being of society & institutions.



8. "In an interconnected world, international ethics is not a luxury — it is the foundation of peace, cooperation, and human dignity beyond borders." Discuss the significance of the above quote in the contemporary world order. (10 Marks)

Globalised world has interdependence, with interdependence emerges moral duty & responsibility towards basic human dignity transcending ~~human~~ made borders.

International ethics

Prime Minister Narendra Modi connected International & national by seeing his nationalism is rooted in Internationalism.

Do not Write Anything on the Margin

- A. Peace → 1) Racial difference is neglected. (eg) Synthetic Universalism of Rabindronath Tagore
- 2) Giving up expansionism & ensuring peace. (eg) India never invaded despite capability.



(B) Cooperation

- 1) Techno nationalism & protectionism of trump against cooperation
- 2) India's show in ~~operative~~ Kaveri to vaccine ~~maithri~~ show international ethics

(C) Human Dignity

- 1) According to C. Raja Mohan - China has civilizational superiority hence treat other nation as less (eg) Pakistani women raped by Chinese soldier.
- 2) India by promoting African Union in G20 has shown dignity of human
- 3) Constant appeal for climate justice by India also underline dignity & cooperation + peace.

International ethics can be taught to world by Vishwaguru after all our ethos lies in Vasudev Kuttumbham.



9. What do you understand by "courage of conviction"? What is its relevance in personal and public life? (10 Marks)

Courage of conviction refers to ability to act on the basis of conscience emerged conviction, despite significant logical contradictions that may be visible. eg -

Anecdote → A Russian Radar specialist during cold war saw blip on radar. but given the fact that there was error in machine in the morning he decided not to report - showing courage of conviction → Alarm was false - nuclear war stopped.

Personal life relevance

- 1) Leads to authentic living of being true to oneself.
- 2) Slowly increase intuitive & conscience powers to judge.
- 3) Help one act against pressure
(eg) H R Khanna judgement in Habeas Corpus case

cut short could be better if you could mention a example in one or two sentences such as Mahatma Gandhi calling off

the Non cooperation movement
Do not Write Anything in the Margin



4) ~~Removal of knower does plot.~~

Public Relevance

1) ~~Help civit servant tackle ethical dilemmas~~

(eg) Am Pame constructed road with public fund.

2) ~~Help resolve community issues & ethnic issue.~~

3) ~~Lead to leap of faith (Kierkegaard)~~

~~thus leading to objective decision~~

(eg) operation smitly buddha.

4) ~~Is indicator of strong leadership~~

(eg) fali s. Nariman resigned from Solicitor general during emergency

Courage of Conviction is helpful in solving moral dilemmas of two equally right or two equally wrong proposition.



10. What do you understand by social influence? Discuss how it shapes individual moral choices and public behaviour in both constructive and detrimental ways.

(10 Marks)

Kelmen has defined social influence as ability to bring in behavioural, cognitive or emotional change in a norm previously considered normal.

Methods of Social Influence

- 1) Compliance
- 2) Identification
- 3) Internalisation
- 4) Coercion

Individual choices

- 1) Social adjustive individual react to image appeal
(eg) Premananda maharaja → encourages inner morality
- 2) Individual with ~~obj~~ moral consciousness listen to reason
(eg) Dowry → unethical.

Detrimental

- 1) Image appeal can lead to

Do not Write Anything on the Margin



negative consequence (eg) Influencer led misogyny.

2) Use of reason for detrimental purpose. (eg) Saying only one absolute God → Terrorism

Public Behaviours

- 1) Compliance and coercion ensure ethical behaviour (eg) NDPS - drugs X
- 2) Internationalisation of moral code help less ethical dilemmas.
(eg) Rule based public delivery.

Detrimental

- 1) Compliance coercion can lead to smuggling & black marketing.
- 2) Internationalisation of moral code can lead to ethical rigidity
(eg) denying merit student admission - late fees

Social influence hence should have truth, authenticity, honesty & responsibility to have ethical result.



11. "Corruption does not arise from scarcity of resources, but from the poverty of conviction. In every act of betrayal, it is not circumstances but character that makes the final choice." What is the meaning and relevance of the above quote? (10 Marks)

Have you ever seen corruption associated with beggar, autodriver, material corruption has been a hallmark of people with big cars & bigger bungalows, hence it is not scarcity rather perjury of morality.

Meaning

- 1) Corruption result of moral depravation
- 2) Corruption can't be explained circumstantial as character of individual is constant that decides the choice

Relevance

- 1) This can be seen in criminalization of politics
(eg) liquor to gain vote.

Do not Write Anything on the Margin



- 2) Vijay Malia lives a lavish lifestyle after corruption not ~~has~~ showing moral duty.
- 3) Material Corruption is absent in tribal societies.
- 4) Ashok Khenka had many opportunities of corruption but he maintained character.
- 5) Epstein case is epitome of moral corruption where despite money engaged in trafficking.
- 6) Pablo Escobar despite riches continued Narco Terrorism as his conscience allowed.

Final choice is of character, one can see even starving child not starve but implore + one can wealthy individuals engage in corruption.



ENLITE IAS

Enlightening minds. Lightening journeys

12. "The broom in the hand of a sweeper carries as much ethical weight as the pen in the hand of a judge — both uphold order, both deserve respect." Discuss the meaning and importance of the quote in the context of nation-building. (10 Marks)

In Birmingham the workers went on strike, hence garbage was not carried, within 1 week ~~cat~~, the size of rat appeared on streets, this anecdote reflects works of different profession.

The quote contrast with Judge as they gain unparalleled ^{value} in the court as personification of justice

Meaning

- 1) Dignity of work in line with Dharma
- 2) Highlights concepts of Shramdaan of Gandhi.
- 3) Uphold moral integrity + dignity.

Importance in Nation building

Do not Write Anything on the Margin

- 1) Preserve functional specialisation
- 2) Aid in division of labour.
- 3) According to Plato social justice possible only when individual elements do their duty.

Need understanding

4) ~~Help eradicate evils like manual scavenging.~~

3/4

5) Promote social cohesion by removing class-differentiation

6) Promotion of dignity prevents alienation of individual → happy nation.

7) Uphold moral worth of individual
 reduced incident of identity disregard.

Moral dignity +
 moral individualism are common
 tenets of human existence with
 no differentiation between judge
 or sweepers. just each individual
 serve their nation.



13. Citizen's Charters aim to make public service delivery more accountable and citizen-centric. Examine how the Citizen's Charter of Indian Railways reflects these objectives through its design and implementation." (10 Marks)

Citizen charter, an innovation in responsive governance ensure Government → citizen relation, embedded in Rousseau's social contract theory, where obligation of state is codified.

Citizen Charter of Railways

- 1) Ensure accountability of Railway towards passenger
- 2) Provide vernacular publication to ensure effectiveness
- 3) It is drafted by learning from best practices.
- 4) Upholds the principle of transparency by awareness of rights of passenger.

Do not Write Anything on the Margin



- 5) Provides for Grievance redressal through helpline number.
- 6) Enlist the number of GRP & RAA for instant help.
- 7) Ensure Outcome based governance
- 8) Not seen as permanent charter but possibility of update present
- 9) Ensure principle of Yogakshema

Improvements

- 1) legal backery
(eg) Public service bill 2011
- 2) Continuous feedback through online portal
- 3) with ticket - one page in e-ticket of citizen charter

This ensures citizen centric governance rooted in ethos of lokniti & lokshakti



ENLITE IAS

Enlightening minds. Lightening journeys

14. You are watching the tennis game in which Rohan, a rising star in international tennis, known for his aggressive style of play and fierce competitiveness is playing against a better ranked player. The better ranked player is a long-time rival. As the match grew intense, Rohan began displaying poor sportsmanship—arguing with line judges over close calls, deliberately stalling between serves, and smashing his racket on the court after losing a crucial point.

International Tennis Federation's on-court conduct rules, especially regarding unsportsmanlike conduct and behaviour states that players must always behave in a sportsmanlike manner, respecting officials, opponents, spectators, and the integrity of the sport. Unsportsmanlike conduct is any misconduct clearly abusive or detrimental to competition or the sport, including public statements that harm the tournament or officiating.

At one point, he directed sarcastic remarks toward his opponent, questioning their integrity and skills, which visibly upset the opponent and drew boos from the crowd. The referee issued multiple code violations and eventually penalized Rohan with a point and then a game penalty under the rules of conduct. The game penalty eventually made Rohan lose the game.

Despite his undeniable talent, Rohan's behaviour overshadowed his performance, sparking debates in the sports community about professionalism, respect, and the spirit of the game. The tournament organizers also fined him for "unsportsmanlike conduct," emphasizing that tennis or any sports is not only about skill but also about upholding values of fairness and respect. Your son who is watching the above tennis match with you starts asking few questions which makes you think.

- Analysing the case bring out the issues involved.
- In your opinion does winning justify behaviour that violates the spirit of the game?
- To what extent are athletes role models, and does this impose an ethical responsibility beyond playing well? (20 Marks)

The case highlights basic instinct of ego-defensiveness & dilemma of ethical competence & professional competence and also kinesthetic aptitude vs Emotional aptitude.

Do not Write Anything on the Margin



Issues Involved

- 1) Dignity of sports and spirit of sportman at stake
- 2) Involves issue of respecting opponent despite hardship
- 3) Issue of not balancing personal aggression with other joy of match watching.
- 4) It also highlight referee's dilemma of how many warnings before penalty.
- 5) Further issue of penalising pro mising athlete but also not penalising will lead to bad precedent.
- 6) Also issue of wrong teaching to son due to Rohan's behaviour

My Opinion → 1) winning vehicle



violating spirit of game is equivalent to defeat.

- 2) Winning without spirit is against Kantian deontology.
- 3) Such behaviour & wins clouds moral consciousness encouraging such behaviour.
- 4) It is equivalent ~~with~~ to winning without morality
- 5) It is against spirit of game which require apatheia (Stoic equanimity)
- 6) It discards professionalism while being against principle of sports

Extent to which athlete role Model

- 1) Ronaldo removed coke can and coke stocks plummeted.

Do not Write Anything on the Margin



2) Gautam Gambhir won elections, Yusuf Pathan elections on their sports man charisma.

3) MS Dhoni has influenced individual towards calm decision making as he is considered captain cool.

Not role model → 1) Personal biases & preferences
↳ 2) Not everyone interested in sports

Ethical responsibility beyond playing

1) Yes as small - old everyone watches - leads to attitude internalisation.

2) In this case ~~son of man watching will learn~~

3) They can act as carrier of social ~~change~~ eg) Tendulkar - Helmet video.

Hence sports man have ethical responsibility to promote ethical conduct which was absent in Rohan's behaviour



ENLITE IAS

Enlightening minds. Lightening journeys

15. Mr. Arvind, a mid-level Income Tax Officer (ITO), is widely respected for his integrity. In his 15 years of service, he has maintained an unblemished record—no allegations of corruption, favouritism, or misuse of power. He is known for his strict adherence to the rulebook, ensuring that every file is processed exactly as per legal provisions. He has been asked by his seniors to follow the rules with some flexibility.

However, Arvind's approach lacks empathy and flexibility. He insists on exhaustive documentation from taxpayers, even for minor discrepancies, and refuses to exercise discretionary powers to resolve cases quickly. For example, if a small business misses a minor procedural compliance, he rejects their application outright rather than guiding them to rectify it.

As a result of the working style case resolutions are delayed, creating backlogs in his department, Taxpayers feel harassed, even though no bribes are demanded, Colleagues, under pressure to meet departmental targets, struggle because his pending cases slow down the entire system. Senior officers are forced to purchase additional digital systems and outsource certain functions to manage the rising caseload—leading to increased administrative costs.

While Arvind believes he is "doing the right thing" by strictly following rules, the department's efficiency and public trust are suffering. His rigid approach is unintentionally eroding ease of compliance and undermining the larger goal of tax reforms aimed at improving taxpayer services. Recently his strict nature resulted in a multinational company interested to invest in India withdrawing from Indian market. You are Arvind's income tax training college head and wants to guide him.

- Analysing the case bring out the issues involved.
- What advice will you give Arvind to navigate the professional crisis smoothly?
- In your opinion is strict adherence to rules always ethical if it harms efficiency and public service delivery?
- How can bureaucrats balance rule of law with ease of governance?

(20 Marks)

This case epitomises what Raman emperor Ferdinand said "Let justice be done, even if the world perishes." This case epitomises bureaucratic vs democratic attitude and "right" vs "right thing" to do.



Issues (a)

- 1) Taxpayer harassment despite rule based governance
- 2) Hampered ease of compliance → mechanical rules
- 3) Increasing backlog - Income tax department in bad light.
- 4) colleagues efficiency also reduced hinting absence of collegiality in work culture.
- 5) Due to strict procedure enhanced cost of department
- 6) Senior officers have to be answerable for absence of websterian hierarchy
- 7) Puts India into bad light due to excessive regulation - seen in MNE

Advice (b)

- 1) Often in pursuit of excellence genius lose objectivity but



ENLITE IAS

Enlightening minds. Lightening journeys

he should not lose human touch.

- 2) I will explain him outcome being important not only Kautilian justice.
- 3) will tell him about Amartya Sen concept of Niti & Nyaya
- 4) I will show him how his approach against principle of yogakshema
- 5) I will persuade him using reasoning as he appears more inclined towards static rules.

My opinion (C)

- 1) Strict adherence to law provide framework but human touch necessary. as Carl Jung said one should follow all theory know rules but when touches a human soul be another human soul.
- 2) Also procedural justice should not



hamper substantive justice

How can Bureaucrats (D)

- 1) By showing courage of conviction
- 2) By upholding +ve definition of Nishkam Karma
- 3) Analysis of outcome & personal contact with citizen
- 4) By having ethical training & building compassion
- 5) Outcome based governance should be adopted.
- 6) By having citizen charter.
- 7) Ensuring transparency of rules & public awareness.

Rules without flexibility are like fetters but flexibility without rules is a wild bird. A large cage is necessary.



ENLITE IAS

Enlightening minds. Lightening journeys

16. Rajiv is a native of Karnataka and had been preparing for various competitive exams for the last five years. Recently he got interview call for a central government job. The interview for the exam was to be held in Mumbai. He had booked a flight ticket to save time for his studies. He booked his flight two months in advance to reach Mumbai for the crucial job interview. On the day of travel, he arrived on time, completed check-in, and proceeded to board. However, at the gate, airline staff informed him that due to overbooking—a common airline practice of selling more tickets than available seats—he would not be allowed to board. Despite his protests and proof of early booking, his seat was given to another passenger who had purchased a last-minute premium ticket. Rajiv explained that missing the flight would cost him the interview opportunity, but the staff cited “company policy” and offered him monetary compensation and a seat on the next day’s flight, which was of no use to him. This issue was recorded by another passenger and uploaded on the social media which created a lot of negative publicity for the airlines and many people started sympathising with Rajiv. They started to hurl abuse against airlines and their staff on social media. The airlines in a detailed note mentioned that overbooking is permitted under DGCA regulations anticipating some passengers won’t show up.

It was the way airlines dealt with the above issue that mattered because as per DGCA guidelines airlines are legally required to first seek volunteers to give up their confirmed seat in exchange for compensation and benefits. You are a final year law student who is asked by your college professor to study the above issue and prepare a report.

- Analysing the case bring out the issues involved.
 - What ethical considerations will be raised in your report of the above issue?
 - How can airlines balance profit motives with customer dignity and trust?
 - How can digital protest be made more constructive than becoming another platform for harassment?
- (20 Marks)

Do not Write
Anything on
the Margin

The above can represent
issue of extractive capitalism &
seeing man as a means than
end, It also highlight lack of
compassion on part of company
which is mechanistic &
not tailored.



Analysis + Issues (a)

- 1) Substantive justice for Rajiv due to partial following DGCA guideline
- 2) Absence of ethical capitalism as seen in Airline behaviour.
- 3) Ethical responsibility of altruism to give up seat by another passenger on premium ticket to enable Rajiv.
- 4) It highlights issue of privacy of social media as advocacy tool.
- 5) Presents Issue of demonisation of entire staff by social media user.
- 7) Responsibility of DGCA to ensure stoppage & penalising of such anti-consumer practice

Ethical Consideration raised (b)

Being law student follows



Consideration: -

- 1) violation of Consumer dignity
- 2) Absence of pursuance of spirit of consumer protection act.
- 3) Regulatory lapse and cholesterol on part of DCGA.
- 4) Growing voice of social media → and unintended ethical issues - like Abuse (a moral wrong) against another moral wrong.
- 5) Also raise issue of privacy of staff despite in public space & right to have pressure through media

Airlines - balance (C)

- 1) By following DCGA guideline of volunteers giving up.
- 2) By taking follow up of passenger willing or not to board.
- 3) By ensuring such emergency bc

Do not Write
Anything on
the Margin



managed even if it means one less
Subsidiary crew: like support staff

4) By following principle of Durastabham
Ni Sada Sukham

5) By showing compassionate
Capitalism

Digital protest (d)

1) By removal of bot account
(eg) Airline rivalry can accentuate
harassment

2) By promoting cyber education
& inculcating habit in students
that virtual space is also public

Space: (IT Act)

3) ~~Removal of 66A, have left void
should have provision to penalise
offensive message.~~

4) ~~Upholding principle Buddhit
vakya - right speech.~~

Combination of all the
mentioned solutions will lead to
no other Rajiv being victim of
such mishap.



ENLITE IAS

Enlightening minds. Lightening journeys

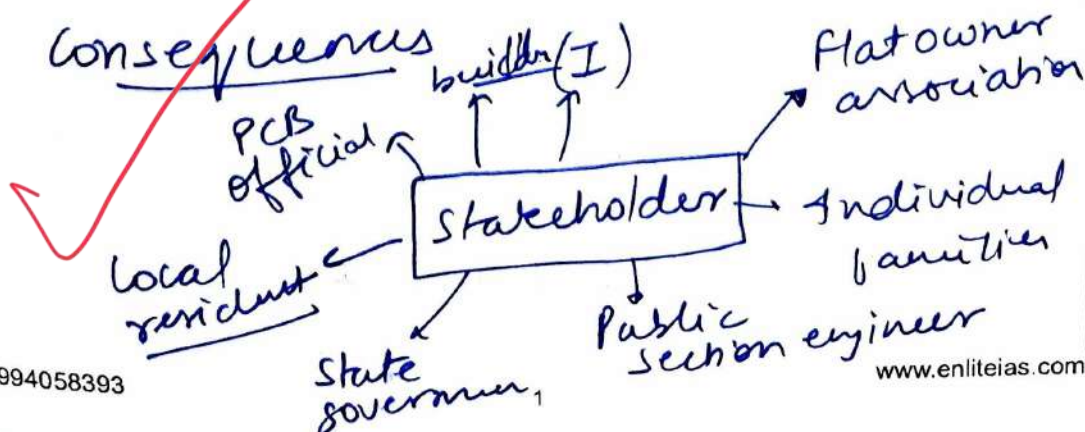
17. You are a senior advocate practicing in the High Court. Recently you are approached by the flat owners association of a newly built residential complex in a growing city which was marketed as a "model housing project." The flat owners were asked by the Municipal Corporation to vacate the flat due to non-compliance of pollution standards. The builders had promised before purchase of the flat that flat has absolute compliance with all environmental norms, including the installation of a sewage treatment plant (STP) as required by law. Hundreds of families invested their life savings to purchase flats. However, after possession, local residents discovered untreated wastewater being discharged into nearby drains, causing severe pollution. Investigations revealed that the Pollution Control Board (PCB) officials had accepted a bribe from the builder and issued an occupancy certificate (OC) despite the STP being absent. Following widespread protests by local communities, the State Government cancelled the occupancy certificate, declaring the project illegal. Flat owners—who acted in good faith—were ordered to vacate their homes, leaving them financially and emotionally devastated. The PCB department denied any wrongdoing and fixed the responsibility upon a particular section engineer. This case has put you in a dilemma, whether to accept the case and maintain professional integrity or not accept it due to your strong environmental concern.

- (a) Discuss the issues involved in the above case.
- (b) What are the options available before you in the above case?
- (c) In your opinion is asking the residents to vacate the flats ethically justified when they acted in good faith?

(20 Marks)

Do not Write Anything on the Margin

In the above case Senior lawyer (A) faced with professional integrity & personal conscience also it highlights moral depravation of bribery which leads to domino consequences

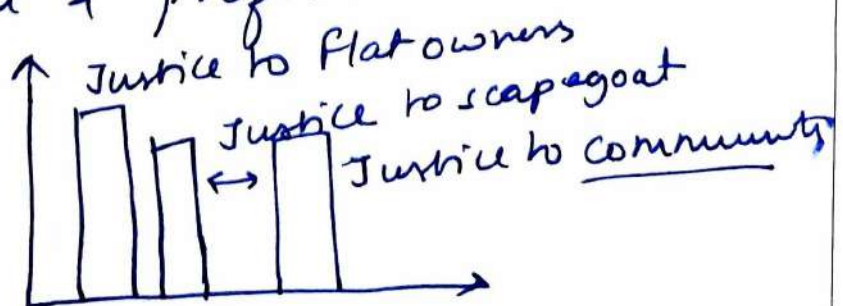




Ethical Issues

- 1) Flat owners deprived of fruit of their hard earned money.
- 2) Scapegoating of public section engineers
- 3) Absence of law of Karma as official who got bribe not arrested
- 4) State government utilitarian principle where small flat owners denied for larger community's good.
- 5) Builder's moral responsibility under RERA Act, 2016 unfulfilled
- 6) Municipal corporation reactive approach absence of proactive measure
- 7) ~~Ethical dilemma of my self with principle + professional integrity.~~

Priority





Guiding Principle → Nishkama Karma
A final adoption of case → in light of below mentioned options.

⊙ OPTIONS ⊙

(1) Not taking case and letting bribe be unnoticed & flatowner without justice

Merit

- 1) Absence of knower does split
- 2) local community benefited

Demerit

- 1) Absence of substantial justice
- 2) Against principle of Nishkama Karma

Do not Write Anything on the Margin

2) Taking care of flatowner association

Merit

- 1) No wrong precedent set.
- 2) scapegoat stopped larger nexus conceal to picture

Demerit

- 1) Against principle of environment.



③ Asking colleague to take up case

Merit

- 1) Justice given
- 2) Absence of knower
doer

Demerit

- 1) Escapism + moral evasion
- 2) Unable to sleep at night

Final action - taking care and ensuring builder held responsible under polluter pay principle and rights of all stakeholders restored -

(C) Asking to vacate

- 1) Unethical as no due notice or benefit of doubt given
 - 2) Against right to shelter a basic human right
- but from perspective of local community it is ethically correct as it enables utilitarian principle.

Above case signify the issue of multidimensional ethical dilemma where it is hard but not impossible to address right of all stakeholders



ENLITE IAS

Enlightening minds. Lightening journeys

18. Raghav is a senior level coder who had been associated with NovaTech Solutions since its inception. Two decades ago, when the company was in the budding stage and operating from a cramped office, he had been one of the first employees to join. Over the years, he dedicated himself to the organization's growth—often working late nights, skipping family vacations, and personally mentoring younger staff. For Raghav, NovaTech was not just an employer; it was a part of his identity. He believed that his loyalty and hard work were inseparable from the company's success. One fine morning, an email from HR summoned him to an "urgent meeting." There, without warning, he was informed that due to "restructuring," his services were no longer required. He would receive a three-month severance package and was asked to hand over responsibilities within a week. No prior notice. No reskilling opportunities. No discussion of alternative roles.

For Raghav, the decision was more than financial—it was deeply personal. He felt betrayed, as though twenty years of sacrifice had been erased in an instant. He reflected that loyalty towards organisation is not at all needed in this era. His sense of purpose and professional identity collapsed, leaving him anxious about the future.

From management's viewpoint, the decision was a business necessity. Market conditions had changed rapidly, and NovaTech was under pressure to cut costs and shift towards new digital models. Senior executives argued that such measures were essential to "keep the company competitive." Yet, privately, some leaders admitted that the company had failed to plan for such transitions, especially for long-serving employees like Raghav. They had focused on short-term survival, neglecting the human cost of their decisions. You are one of the juniors mentored by Raghav over the years and this sudden departure changes your perspective towards the organisation.

Do not Write
Anything on
the Margin

- Discuss the issues involved in the above case.
- Under the given conditions discuss whether you will remain loyal to the organisation or search other opportunities.
- How can companies balance efficiency with empathy in workforce management?
- Should loyalty be mutual in a professional relationship, or is it purely transactional? (20 Marks)

The case highlights social reality where despite corporation tax slashed in 2019, layoffs have become a new normal. In the end treating Man as a means



Ethical Issues

- 1) Novatech moral duty of rewarding labour of Rayhan
- 2) Rayhan's responsibility towards his family along with organisation
- 3) Novatech's short term gain long term ~~profit~~ pain policy as young mentees will not show loyalty
- 4) Senior Executives responsibility to show collegiality by reducing their bonus but keeping loyal employee
- 5) Rayhan's attitude change due to negative experience of erosion of work & identity.
- 6) HR's dilemma of giving such a negative news.

(b) Under Given Conditions

I will talk with



senior executive & try to resolve using discursive ethics

Even if then, I am replaceable I will have to switch loyalty and search for other work, as I have responsibility in other spheres which includes my family.

(c) Efficiency & Empathy balance

1) By following ethical capitalism over profit maximality.

2) By having democratic structure

(e) Senior's Bonus ↑ but lay off continued.

3) They should provide for prior notice & skillily opportunities

4) Use of company contacts to have alternative job roles before completely ~~deleting~~ laying off.

Do not Write Anything on the Margin



- 5) from ethical angle by following principle of late Ratan Tata.
- 6) Cost cutting can be promoted from frugal spending (eg) Grand EO birthday.

(d) Loyalty be mutual / transactional

From an ethical perspective loyalty being trait should be circumstance independent. But in conditions of employee - employer relation mutual loyalty is necessary.

purely transactional loyalty erodes principle of human touch.

Rayhan should finally look for other opportunity and ~~will~~ should still remain loyal to new organisation not letting his past dictate



ENLITE IAS

Enlightening minds. Lightening journeys

19. A state road transport corporation bus was traveling on a busy highway. An ambulance carrying a critical patient approached from behind, requesting passage with sirens on. However, the bus driver allegedly refused to give way, claiming there was insufficient space to pull aside. The ambulance was delayed, and though the patient survived, locals perceived the driver's behaviour as callous and inhuman. As the bus reached a nearby town, agitated locals stopped it. Anger quickly escalated—protesters dragged the driver and conductor out, manhandling them. Passengers inside the bus panicked, and the situation quickly escalated into a case of mob justice.

The case became more sensitive because the bus driver was a senior trade union leader. Political groups began to exploit the issue, demanding strict action on one side and union protection on the other. You are the station house officer of the police station in whose jurisdiction the above accident happened.

The District Police Head has strictly directed you to resolve the matter amicably, ensuring justice while preventing further unrest. He says he is facing intense political pressure as well as public scrutiny of his character. When you analyse the CCTV footages of the locality it comes to your notice that neither of the drivers are at mistake and the issue was purely misunderstood by the locals.

- Analysing the case bring out the issues involved.
- What are the options available to you in the above situation?
- Critically examine each of the options in the above scenario.
- What course of action should be adopted by the administration to avoid above situation in future?
- Suggest some practical measures to control anger in individuals. (20 Marks)

Do not Write
Anything on
the Margin

An India roadrage,
and mob justice due to roadside
incident pose threat to rule of
law & natural justice

It becomes challenging
to address issue by balancing
stakeholders.

(a) Analysis & Issue

✓ 1) issue of misunderstanding
by local & agitation



principle of natural justice threatened

2) Issue of passenger safety due to diffusion of responsibility in a mob situation

3) Trade Union responsibility to resolve politicisation of work

4) Absence of faulty drivers, hence senior pressure

5) Patients though safe should be provided long term treatment

6) Issue of escalation if not controlled.

Options | B & C | examination of option

1) Have meeting with locals by dividing them & making a leader

Merit

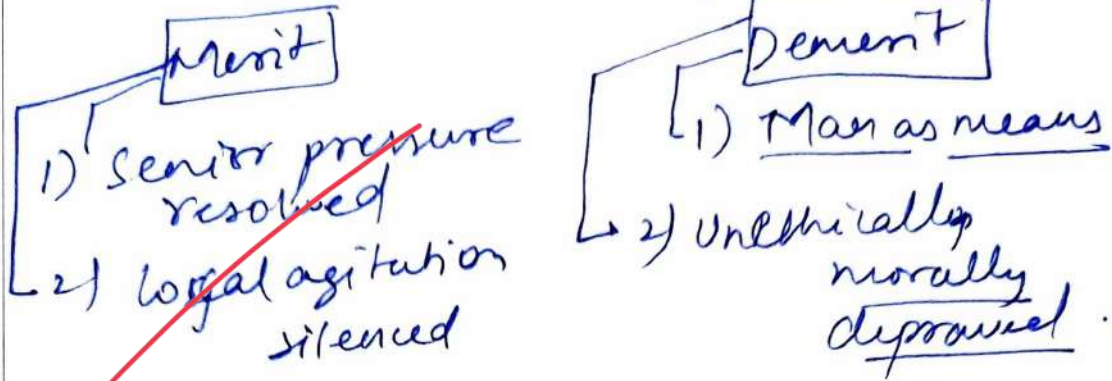
1) Diffused mob
2) Better Communication

Demerit

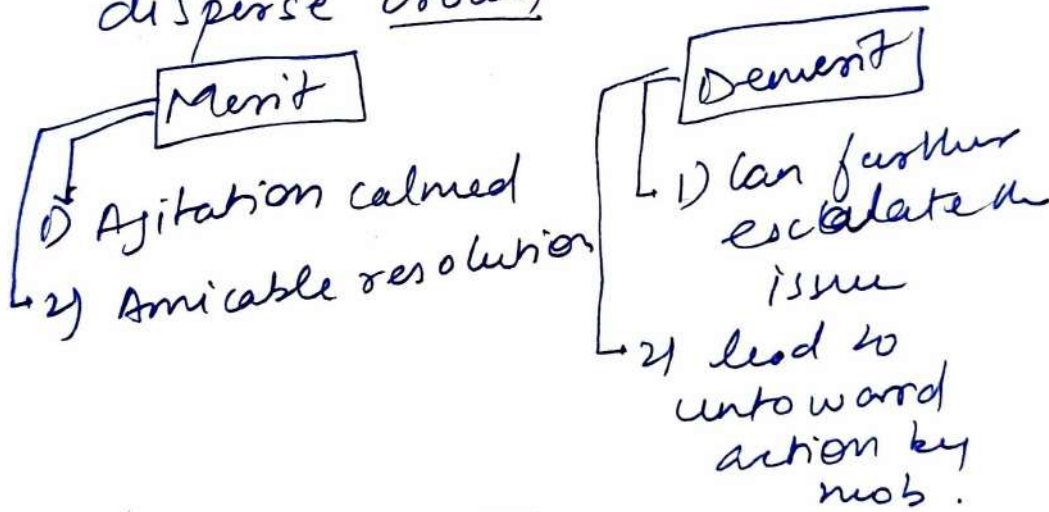
1) Hard in practical situations



2) Make scapegoat of Bus driver



3) Use dillinger's fear theory to disperse crowd



Course of Action

~~My guiding principle will be balance of substantive justice along with minimal loss to any stakeholder.~~

Do not Write Anything on the Margin



Analysis group dynamics

↓
Finding vocal leaders

↓
Dividing Mob

↓
having ^{private} public meet

↓
Showing CCTV footage

↓
With those leader holding public meet

↓
Taking feedback on ground situation

↓
Sending Report to Senior

① Measures → ① Respecting Individual

triggers (e) Some may reason other act in emotion

② Meditation in curriculum of school

③ Publicity of Ego.

④ Awareness of emotional intellij-

ence.

Do not
Anyt
the M