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MAINS TEST SERIES- MTS4-01

Ethics, Integrity and Aptitude

Question Paper Specific Instructions

1. *There are **EIGHTEEN** Questions printed in ENGLISH.*
2. *All the questions are **compulsory.***
3. *The number of marks carried by each question (or part) is indicated against it.*
4. *Word limit in questions wherever specified should be adhered to.*
5. *Any page or portion of the page left blank in the Answer booklet must be clearly struck off.*

Qn No.	Marks Obtained	Qn No.	Marks Obtained	Qn No	Marks Obtained
1	4	7b	2½	14	7½
2	4½	8	3	15	8.5
3	3½	9	6	16	10
4	4.5	10	5.5	17	10
5	4	11	2½	18	11
6	4	12	4		
7a	2½	13	10		
Signature				TOTAL	104½

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Subject	GS IV	Date	19/08/2018
Module	ETHICS		

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12.30.

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1. What different attitudinal changes have you observed in individuals who face success as well as failures in their lives? Why is it often said that success and failure must be handled with equanimity? (10 Marks)

Success and failures are twin sides of the same coin. So, we have to be prepared in life to welcome both success & failure.

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Attitudinal changes in Individuals

(A) Some people takes success and failure in equal heart.

- They attribute success to hard work.
- considers failures as a point to turnback and rectify their mistakes.
- will be down to earth.
- once success comes, they'll work hard again so that they don't fail because of this overexcitement.

APJ Abdul Kalam has rightly mentioned failure as FIRST ATTEMPT IN LEARNING.

(B) OVEREXCITED PEOPLE

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With success:

① They don't feel like at ground.
② ego clashes & consider failed people as complete failure.
③ over excitement

with failure: ① broke down
② may committ suicide
③ may stop going forward with work.

Why success & failure must be handled with equanimity?

→ ~~Great~~ philosophers are of the view that life is a mixture of success & failure.

→ It comes as a cycle.

eg: you may fail an exam in first attempt, but at the same time you succeed in an interview.

→ so only if we take it equally, we can move ahead in life, do hardwork & enjoy life to its full.

- helps to enjoy our work
- increase productivity
- makes life more pleasant
- peace of mind
- easy tension
- good interpersonal relations due to less ego

can incorporate this part

doctrine of nishkamkarma

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2. What are the different ethical issues which arise in sports? Sports are just a medium of entertainment. If so, is it necessary to think seriously about ethical issues in sports? (10 Marks)

Ethics is involved in each & every aspect of life ; so is sports.

Different ethical issues

(1) Money v/s spirit of game.
eg: IPL scandal.

(2) personal interest v/s Team interest
→ A cricketer may score more runs to gain record; but dont consider doing it at a faster pace to make team win

(3) Frauds
eg: abusing player in field in football (Ziddane-Materazi)

(4) personal ethics v/s public life
• issues in personal life should not affect sports.

(5) Use of drugs eg:- by athletes.

(6) Advertisements : eg: Sachin Tendulkar disagreed to be brand Ambassador of alcohol brand.

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Is it important to think about ethical issues in sports?

→ Yes, because sports influence a lion share of our population.

→ especially in India, cricket has a wide influence.

→ so, players showing ethics helps in percolating it to the common man.

→ If unethical practices are followed in sports, people'll also get attracted to that.

So, ethical principles should go parallel with spirit of sports

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3. Emotional intelligence is a boon for individual and social welfare. If not accompanied by ethical values it can turn out to be a bane for all. Discuss. (10 Marks)

Emotional intelligence deals with understanding one's own emotion as well as others emotions & adjusting our actions accordingly to the demand.

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How it is a boon ?.

(1) For individual

- will not overreact in any circumstances.

eg: during disasters, presence of mind will be there.

- helps in our career enhancement.

eg: can behave according to interest of our boss. If he is tough person, we can behave accordingly.

- helps in leadership qualities

can influence people & steer their energy in our prefered route.

(2) For social welfare

- feeling of oneness & helping each other.
- can influence a crowd & take them forward.

eg: Gandhi's influence on masses to avoid communalism.

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→ Bluewhale
→ Momo challenge

How it act as a bane ?.

(1) Religious leaders can use it to steer people towards communal riots.
eg: Noakhali during partition

(2) Can influence individuals to death.
eg: Bluewhale game.

(3) can act against gender interest
eg: During elphinstone stampede, ladies were molested.

So, it is in the larger public interest that emotional intelligence be coupled with ethical practices.

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4. What do you understand by 'poor work culture'? How will it be manifested at the individual level as well as the organizational level? (10 Marks)

Any unorganised, unethical, chaos rich work culture can be considered as poor.

eg: company showing zero concern towards employee welfare.

Manifestation in Individual level.

employee level.

1) lack of interest to work.
2) lack of concern towards fellow beings; be it customers, subordinate or superiors.
3) poor skill development
4) poor wages may lead to poor standard of living.

customer level

① poor quality of services will be obtained.
② will be not willing to work with that firm again

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Organisational level.

① Lack of hierrarchy : nobody will be properly obeying instructions.

② Chance of failure of company is high.

③ no social responsibility.

④ Chance of reduction in number of customers.

⑤ Frequent employee fall may occur.

Good work culture will have positive impact on overall organisation, employees as well as customers. CSR, better packages, recreation etc are required for good work culture.

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5. Differentiate between "Government - by the people" and "Government - for the people". Which of the following best fits the present Indian context? How can one bridge the apparent dichotomy between these two concepts? (10 Marks)

Government by the people implies government formed by people from among themselves.

* It may work in interest of people (eg: Indian Democracy) or work against its own people (eg: Hitler).

Government for the people may or may not be formed by people but works in common interest of people.

India needs fine balance of Government of the people & govt for the people.

* As a 1.25 billion plus population, it is essential that government is elected among people as all our interest are represented.

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→ Different caste, culture, religion will have voice only if Government stands for the people. Sustainability & inclusivity depends on this factor.

Dichotomy ?

When a government is formed among people governed by proper rules, it will work for the people.

* proper constitution.
* choice of people with integrity & social responsibility.
* proper mechanism of representation & control by people.

These all helps to bridge the dichotomy

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6. "Civil service foundational values which are expected out of a public servant can be best inculcated from one's family itself". Evaluate. (10 Marks)

"Mata Pita Guru Daivam" — As said in ancient literature; the role of family including Father & mother on building character of person is huge.

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Role of family

(1) we live with our family most time since our childhood. Character building takes place in 0-5 years. So, our immediate family - father, brother, siblings, grandparents — whom we see daily influences us.

(2) we learn integrity from our parents if they follow their words in actions.

(3) a mother who cares for everyone in family teaches us social responsibility & spirit of service.

(4) Siblings who share their food, clothes

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Which other influence ?

teaches us empathy & principle of sharing is caring.

(5) A broken family - with alcoholic father, downtrodden mother - may teach a child exploitation, & may lead to corruption

(6) Poverty teaches us courage of conviction & perseverance.

(7) A mother who takes care of all household activities & then go to work teaches us punctuality, responsibility & how to handle work efficiently.

A P J Abdul Kalam says "There are three people who makes this nation corruption free & nation of beautiful minds. They are Father, Mother & Teacher.

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Rippling effect
me
↓
family
↓
Society
↓
State
↓
nation
↓
world.

7. Explain why a) Empowerment, but not giving freebies to the least-advantaged is a better form of philanthropy. (5 Marks)

"No free lunch will be entertained" goes the proverb. If we need to take a family out of poverty, we need to teach them a skill, rather than give food for a day.

Why not freebies?

① only temporary. may feed them a day. what about the next day? → burden on exchequer

② people will go lazy expecting freebies.

Why empowerment?

→ includes skill training, education, employment etc.

→ give sustainable source of income.

→ will contribute to nation building.

→ awareness among people will be more.

→ sustainability & inclusivity will be ensured.

∴, like WIPRO'S schools in rural areas, empowerment is key to philanthropy.

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7. b) Bringing about a change of heart and not an application of force is a better way to make a person act in a desired direction.

"It is easier to conquer by force, but difficult to conquer a heart"

why application of force not desirable?

① create sense of fear among public.
② lead to terror including death, loss of property.
③ not long lasting peace.

eg: ISIS developed on contours of IRAQ war.

why change of heart?

① Trickle down effect: one person can influence, two other → the chain goes on.
② sustainable: as he'll not come back to do same activity again.
③ can ~~add~~ understand & address route cause of problem.

" world starts & ends in love. so conquering heart is the better way to heal the wounds.

also force is desirable in some cases eg: laws & for regulatory construction authority etc.

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8. What do you understand by individual responsibility and collective responsibility? Why should there be a unique balance of collective responsibility and individual responsibility of public servants to ensure the best of governance practices? Discuss. (10 Marks)

When you live in a hostel with friends, cleaning your clothes & room is your individual responsibility. At the same time you have the collective responsibility of waste management, cleaning common room & judicial use of resources. ✓

When looked from a nation's viewpoint; our ministers are individually responsible to President & collectively responsible to LokSabha. ✓

∴ Individual responsibility binds us to do a certain category of things for our personal as well as public well being. At the same time collective responsibility binds us to do certain things as a group. ✓

Individual v/s collective responsibility : Unique balance.

→ we work as a team, not as an individual.

Do not write anything on the margin

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so our actions has ramification on entire chain of governance.

eg: only when a file moves from a subordinate, supervisor can take action.

→ So our individual responsibility should be adhered to punctually & with integrity.

→ At the same time, we should have collective responsibility. eg: at times of disaster, every dept works in coordination. Here an individual action cannot determine yielded result. But collective effort is needed. ✓

It is easier to break a stick. But when bundled it is hard to break. Likewise individual responsibility is strengthened by collective responsibility. ✓

(3)

→ Focus on what happens when overemphasis to one side occurs.

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Arjun

9. "To see the right and not to do it is cowardice". Discuss the relevance of this statement in the current Indian society. (10 Marks)

← Include an intro

We all know it is wrong to kill people only because of their dietary habits, but still many get killed due to cow vigilantism. ✓

Do not write anything on the margin

It is well known that deforestation leads to catastrophe. But building our house we cut trees, we support huge development activities which destroys hectares of forest. ✓

Do not write anything on the margin

We all know what is right, but we always tend to follow the crowd. This is a kind of cowardice.

→ we study about Gandhiji, his concept of dignity of labour. But we discriminate people. ✓

→ we study about social reform movements, inter-caste marriages etc.

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But very few people support & do intercaste marriages.

→ we preach for swacch bharath, but at night leave waste in rivers.

→ we speak about energy consumption, but fail to switch off light & fans when not in use.

There is big difference in our actions & what we preach.

(6) But few attitudinal changes are visible in field. More Vllages getting open defaecation free, transgenders getting employed, Safai karmachari getting empowered etc, a small wave is visible.

we should not only see the right, but also practice it so that our future generation can walk the road we created.

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10. Maslow stated that people are motivated to achieve certain basic needs and some needs take precedence over others. Once basic needs are met, human beings get motivated to achieve more refined needs until finally getting self-actualised. He depicts this human tendency by arranging human needs in a pyramidal form—physiological needs (at the bottom of the pyramid)—safety—belongingness—esteem—self-actualisation needs (top of the pyramid). Discuss the positives and negatives associated with this human tendency. (10 Marks)

Education → Job → Marriage → children → their education

marriage ← peaceful retired life with grandchildren. ← peaceful death.

This is the normal hierrarchy of thinking of a normal person. If we break further, a person with a single storied house desires for a double storied, with a wagonr desires for a BUSTER.

→ Human needs are unlimited & we keep pursuing for more.

POSITIVES

1. Helps to develop futuristic attitude.
2. Helps in still development
3. Helps to enjoy life to fullest
4. increased living standard of people.

Do not write anything on the margin
Do not write anything on the margin
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(5) Growth of nation. How ?

Negatives

(1) create undue competition.

(2) may lead to dehumanisation.

(3) create pressure on environment

eg: deforestation due to more need of land

(4) inequality among people.

Corruption in

So, we have to nurture our interest to best of public interest.

As aristotle said " I count him brave who conquer his desires, not his enemies".

5 1/2

Add few eg's

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11. A group of six blind men who claim themselves to be scholars encounter an elephant and touch the different parts of its body. One of them says that "It is like a pillar", the other one claims that "it is like a python", another one understands that "it is like a wall" and so on. Eventually they quarrel among themselves and create pandemonium. Why does this quarrel arise? What is the relevance of this story in the present society? (10 Marks)

All of us stands firm in our opinion. Be it strengthened with facts or not, we strongly stand for it. "my hare has four horns" rightly portrays human attitude.

Reason for this attitude

① Ego clashes: our ego does not permit us to accept failure.

② Lack of knowledge: all these wrong idea comes from lack of knowledge.

③ Lack of acceptance: attitude that if we accept the others idea, we fall short of him.

④ Orthodox thinking & lack of scientific temper.

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Relevance in present society?

Difference in opinion are common. But when it get transformed to conflicts problem arises.

→ Present discussions on internet connectivity in Mahabharatha age or aeroplane used by Ravana among politicians replicates STORY OF 6 BLIND MEN & ELEPHANT.

→ with partial knowledge we tend to analyse things & stand firm on opinion.

It is well said that "a person with half knowledge is more harmful than a person with no knowledge".

Intolerance, lynching, ideological conflicts etc → way forward

Reasons

2½

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12. "Whenever you are in doubt, or when the self becomes too much with you, apply the following test. Recall the face of the poorest and the weakest man/woman whom you may have seen, and ask yourself, if the step you contemplate is going to be of any use to him/her. Will he/she gain anything by it? Will it restore him/her to a control over his/her own life and destiny? In other words, will it lead to swaraj/freedom for the hungry and spiritually starving millions? Then you will find your doubts and yourself melt away" Discuss the relevance of this quote. (10 Marks)

the individual level
national level
intnl level

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The question talks about Relevance of Gandhiji's concept of Talisman.

How relevant it is ?

→ 1/5th of world population lives in poverty. So when people in power formulate policies it should reach the bottom of the ladder.

→ A democracy is a failure even if it failed to reach only the last man in the queue.

→ So, for everyone to get benefitted by policies, we should understand first how it influences each & everyone in

envnt ethics
✓ demo exchange
✓ CVTO.

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the society. For that it is better that we analyse its impact on the most marginalised section of society.

→ If a policy can help the least advantaged, it is sure that the people above them will also reap the benefit.

→ So gandhiji's concept has still relevance in today.

"GOODNESS OF AN INDIVIDUAL STANDS FOR WELLNESS OF ALL".

4

→ International ethics

→ environment – Tribal issues

→ IP related issues

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13. You are the senior manager of a firm whose vision is to provide the best of services to its clients. The firm recruits fresh graduates every year and provides them training for one year and makes them permanent employees only after they attain the level of competency which is determined by a test as per the company standards. You have been given the charge as the sole evaluator of this test. You found that one of the industrious individuals, who hail from a poor family, is missing the standards by a small margin. As of now you have not revealed this fact to anyone in the firm. When you went through the results in the previous year's you found that the company had sacked individuals who had failed to meet the standards by such close margins. Analyse the different choices available to you. (25 Marks)

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Do not write anything on the margin

The conflict of interest comes from

① Social responsibility towards marginalised

② meeting company standards.

The following options are available:

① SACK THE INDIVIDUAL.

merits

→ company standards are met, quality of services can be ensured.

→ impartiality is ensured in decision making

→ integrity is ensured.

demerits

→ have not considered the social disadvantages faced by that poor candidate.

→ Treated unequals equally is against

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our constitution.
→ prick of conscience for denying opportunity for a poor family to tackle poverty.

I will not take this stand as it is against ethics.

(2) EMPLOY THE INDIVIDUAL WITHOUT REVEALING HIS STANDARS TO ANYONE.

merits

(1) positive discrimination to poor person.
(2) helps a family to tackle poverty.
(3) social responsibility of company is ensured.
(4)

demerits

(1) ~~my~~ integrity is not upheld.
(2) unethical to professional standards
(2) compromise on company standards.
(4) double standards towards candidates.

2 pros

But I will not take this stand as standard of company cannot be compromised against social responsibility.

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(3) ONE MORE YEAR OF PROBATION FOLLOWED BY EVALUATION.

merits

(1) Companies standard is not compromised as more training will be given to candidate.

(2) social responsibility of company is ensured.

(3) uphold personal ethics as an individual.

(4) helps a family to tackle poverty.

(5) Gives an opportunity to candidate to overcome his past disadvantage.

(6) positive step towards nation building.

demerits

(1) may seem to be a double standard.

But the double standard can be justified on the basis of positive discrimination. Before taking final decision the same can be brought before the

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Do not write anything on the margin

integrity in action
corporate social responsibility

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attention of company management and marks may not be disclosed.

So, I would advise that the candidates probation be extended for another one year or so and give him an additional opportunity.

10

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14. Mr.A is the chairperson of a big hospital chain in India. Because of his strong adherence to ethical principles the hospital aims to provide the highest quality services to the public at the most reasonable rate in the country. Moreover Mr A hires the best manpower available at the market rate and makes use of the most advanced technologies in the hospital. Living upto his vision and mission, Mr A invests most of his profits in establishing hospitals in every corner of the country. One day he happened to see a poor woman crying in front of the hospital. Her husband was terminally ill and an expensive surgery can possibly save his life. As per the hospital norms one has to pay the money before conducting the surgery which demands lot of skill and expertise. She was not in a position to pay the money perhaps in her entire lifetime. What are the choices before Mr. A? If you were in his position which of the choices will you opt for? (20 Marks)

Do not write anything on the margin

Mr A is a man of ethics. He values human values more than money. conflict occurs between * personal ethics
+ official duty

The options available are:

(1) Discard what he had seen & goto office.

merits : (1) hospital rules are adhered to

demerits

(1) prick of conscience as he violates his integrity & ethics.
(2) deny treatment to disadvantaged & may lead to death.
(3) violation of hippocratic oath.
(4) violation of medical ethics & may lead to

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Criminal case.

⑤ Hospital reputation goes bad.

② ASK AUTHORITIES TO DO SURGERY, AND GET THEM PAY AFTERWARDS

Merits

① life may be saved. Medical help is provided on time.

② medical & person ethics is followed.

③ Hospital reputation is saved. Saved staff from criminal negligence case

④ positive attitude to disadvantaged.

demerits

① Poor people ~~may~~ can't pay for that expensive surgery, cause financial burden

② Hospital norms are violated.

I wont advise both the above options as one is completely against ethics & lead to criminal negligence. The second one is not advised as financial burden still falls on patient.

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(3) CONDUCT SURGERY USING CORPORATE SOCIAL RESPONSIBILITY FUNDS.

Merits

(1) Life can be saved by doing surgery at right time

(2) Financial burden does not falls on the family.

(3) Personal ethics is upheld.

(4) Reputation of hospital upheld.

(5) contribution to disadvantaged section, philanthropy.

(6) Hospital authorities & license saved from executive (govt + police) action.

(7) effective utilisation of CSR funds.

Demerits.

(1) hospital norms not followed.

(2) many fraud cases may appear in future.

Norms are created for people. So. flexibility is there. Fraud cases can be

Do not write anything on the margin

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avoided by 2 methods:

① not giving publicity to this news

② proper scrutiny of applications for free treatment.

So, on weighing against each other, I would advise to give treatment for free utilising CSR funds.

7:

15. You frequent a new restaurant which provides tasty food and decent customer service. One day you visit this restaurant with one of your friends who is a responsible public servant. On that day she identifies a dead insect in a particular food item and strongly believes that they are not meeting food safety standards. While the restaurant staff claims that it was an odd incident and not an indicator of their habitual non-adherence to food safety standards, your friend is not getting convinced. She decides to raise the issue with the food safety officials and follows the due procedure. The restaurant staffs expect you to prevent her from taking such steps, as you have been satisfied with the previous experiences there. How will you respond in this situation? (20 Marks)

Do not write anything on the margin

Conflicts occurs between my:

① public interest : food safety

② personal belief : in restaurant providing decent food /service & about the economic & social impact of closure of restaurant on its dependents.

Possible options before me are:

① Stand with my friend & follow due procedure

Merits

① Public safety can be ensured. Food being a vital component; quality food to people is ensured.

② Proper rules are followed.

③ Integrity of my friend who is a public

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servant is upheld.

Demerits

① This may be an odd incident according to my experience. So, taking due procedure may hamper the reputation of restaurant & may lead to closure.

② Prick of conscience may occure as I am not able to help my regular service provider

③ may lead to unemployment to dependent people.

I will not advice this as I have good personal experience with that restaurant.

2. CONVINCE MY FRIEND NOT TO TAKE ANY ACTION.

merits

① Reputation of restaurant is saved.

② Employment & economic safety of dependent population ensured.

~~③ May be~~ Demerits

① If it was due to habitual non-adherance to food

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Safety manual; it may lead to food poisoning in massive scale in future.

(2) Integrity & responsibility of my public servant friend is not considered.

(3) I, myself will be reluctant to take service of that restaurant further. So, I denied information to public.

(4) violated the law of land.

I will not consider this option as it is completely against public welfare.

3. INSPECT THE PREMISES WITH MY FRIEND, TAKE NECESSARY ACTION ACCORDINGLY

merits

(1) Proper inspection of premises done including kitchen. This ensures natural justice to restaurant as well as public.

(2) Integrity & responsibility of my friend is upheld.

(3) my prick of conscience can be overcomed as proper procedure is taken.

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(4) Public safety is also considered.

Demerits

(1) Information is not passed to food safety officials as is the correct procedure.

I would advise this option as both public interest & personal interest are saved. If the restaurant is found in violation of food safety standards information may be passed forward. Otherwise also after a week or two; another visit can be done to ensure food safety.

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16. One of your friends, who is a very talented but a bit lazy and less ambitious woman, is working as a junior trainee in a renowned MNC. She always complains about the enigmatic attitude of her mentor in the office. He often calls her to his cabin personally to scold her for lacking perseverance in work and showing little enthusiasm in learning. She even believes that he makes her personally accountable for many mistakes for which the team is collectively accountable. Ironically her output increases in the days in which she is being scolded by him. But after the office hours he is a different man. He never speaks about official matters. Out of the office, he asks about her future plans in life, learns certain things from her in which she is competent. Despite this kind nature outside the office, he never apologises for the apparent mental agony which he causes to her in the office. You friend is not able to crack his character. At times he is turning out to be a nightmare for her. a)What arguments can you extend to convince her that he is good mentor? b) What are the benefits of applying some of his attitudes in one's life? (25 Marks)

Do not write anything on the margin

The following attitudes may be noted beforehand.

My friend : ① bit lazy & less ambitious
② highly talented.
③ increasing output with increasing scolding

Her mentor : ① manager of a renowned MNC.
② scold for lacking perseverance in work & showing less enthusiasm in learning.
③ Learning from her outside office.

(a). Why he is a good mentor ?.

(1) He understood my friend properly:

It is correct that she is lazy & less ambitious. So it is possible that her

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enthusiasm to do work is less. So, she is counter productive to herself as well as the company. So, he scolds her for lack of perseverance & learning which is essential for career growth.

(2) Scolds her individually : he would have scold her among the team, but he did it personally. That means he doesn't want to insult her, but want to point out her mistakes

(3) Scolded instead of advising : her output increased with scolds. That means her emotions are properly utilised by the manager. This shows his high emotional intelligence quotient.

(4) Seperation between personal & professional life : Outside he learns from her skills & talks of her future plans. That means he is a positive person who is futuristic. He also reads the talent of my friend & her good ideas. That is why learns from her. This shows

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his openess, lack of ego to learn from subordinates, lack of hierrarchial thinking outside office.

(5) He didn't apologise because he hasn't committe any mistake. He has done his duty.

~~So, I think he is a best mentor who can guide my friend to success.~~

(6) Mental pressure & nightmare are because of my friends attitude : It is she who should improve that.

So, I think he is a best mentor who can guide my friend to success.

(5) Benefits of applying his attitude to one's life

(1) Helps to make a positive minded man: learning from others, futuristic outlook etc processes our mind to make it positive.

(2) Avoid egoes & complexes: no discrimination between co-emplayees.

(3) Helps in seperation of personal & professional life : ease mental tension &

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enjoy both to the fullest.

④ Success in career : continuous learning is key to success.

⑤ Positive impact on others life : This person has high EQ and can lead other person to success. so emulating from him can help us to impact others life.

⑥ Perfect team leader : he shows how to be a team leaders, why to scold beginners individually etc.

These all qualities helps us in succeding in personal & professional life.

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17. An energetic young woman who has been doing household activities for you for few years fell ill and was not in a position to inform you the tentative date in which she could return to job. Since you have no time to look after the household activities, you employ a poor old woman temporarily till your maid becomes fit. The young woman has been calling you to secure her job. Meanwhile you are also getting impressed by the hardworking and trustworthy nature of the old woman. After many months the young woman arrives healthy and expresses desire to rejoin the job. Also, recently you came to know that the old lady had denied certain permanent job offers understanding your difficulties. Discuss the issues associated in this case and how will you act in this situation? (20 Marks)

Do not write anything on the margin

The issues that can be identified are;

① one should be retained in job

② alternate employment for other

The young maid who was ill to take leave & old woman who denied permanent job offers for me: both ~~are~~ have equally helped me. Denying them conflicts my personal ethics, but employing both will be an economic burden. Elaborate

Available options:

① Employ both

Merits

① both of them get secure employment.

② no prick of conscience for me.

③ I can save time by completely aviding household activities.

Demerits

① Financial burden on me.

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② Disguised unemployment as I need only one servant.

③ If I need to shift to new place, both of them will be unemployed simultaneously.

④ Conflicts between maids regarding duties.

2) Employ one & leave the other maid

Merits

① my household needs will be met

② no additional economic burden on me.

③ secured employment for one maid.

Demerits

① I have cheated one of them as they both shared loyalty to me.

② Unemployment to one

③ If the old lady is unemployed; I had cheated a lady who denied other job opportunities for my interest.

④ If the young maid is unemployed; I had denied a loyal maid who could not come for work due to genuine illness, a chance of employment.

The both options I will not take

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as first one puts additions financial burden on me while second one puts mental burden on me & financial burden on the unemployed.

3) Emply one & find alternate emplyment for other.

Merits

① Both are genuine, loyal & hardworking maids. By giving both emplyment opportunity / I secure them financially & to my friend who is employing the other I am offering a secure, trustworthy, hardworking maid.

② no additional financial burden on me.

③ mental pleasure as problem is solved without affecting anyone's interest.

④ can help my friend who is in need of maid.

Demerits

① Difficulty in finding the alternate emplyment

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② Responsibility of the maid : your friend questions you for ~~any~~ negligence from maid.

But since maids are in short supply & demand is huge, practically it is easy to find a job. It is impossible for us to gouge character of a person. So, atleast we could provide our person who was trustworthy & hardworking for us.

So, I would go with that option.

10

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18. A young Indian diplomat is expected in the deadline of a few hours to submit a report to the foreign secretary studying the following scenario. Due to radicalization and attack by fringe elements, millions from the neighbouring nation are seeking refuge in India. But, due to a conflicted history in the region, the people seeking refuge have been involved in racial conflict decades ago with some races living near the border in India. There is also an often accused risk of potential terrorist elements migrating to India along with the victims. But the condition of the refugees is worsening by the hour due to escalating loss of lives. The humanitarian appeal from international community on India is also huge leading to pressure on offering them at least a temporary abode. The young diplomat is expected to document an analysis and recommend to the foreign secretary regarding measures to be taken by India in this issue. Prepare a brief of the report by analysing the situation and offer recommendations ahead.

(20 Marks)

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The key problems that can be identified are;

① Humanitarian issues

- mounting death tolls especially civilians.
- mounting international pressure on India.
- India's stature as a country of tolerance, peace loving & accomodating will be diminished.

② Security issue

- possible conflict between refugees & indigenous population.
- possible terrorist infiltration.
- possible radicalisation of Indian population.

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Recommendation

Due to mounting international pressure & stature of India as tolerant, accomodative And peace provider in region we need to give temporary abode to ~~people~~ refugees. But due consideration is taken that they are not affecting our internal security, donot affect resource distribution etc.

(1) ~~things~~ Procedure to be followed for giving accomodation

→ a particular area close to border and away from indigenous population need to setup for accomodation.

→ proper screening of refugees for arms, drugs etc. If anything found, those need to be detained & sent back.

→ opening of UN office on refugees.

→ ensuring adequate food, water,

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Sanitation, medical facilities, temporary shelters etc

→ co-ordination between central-state govt, NGO's, international organisation & other nations especially the nation from where refugee originate.

② Internal Security Perspective

→ avoid contact between indigenous tribe & refugees.

→ proper intelligence gathering & review meetings.

→ Terrorists should not be allowed to infiltrate to refugee camp.

→ confidence building among Indian citizens, various political parties etc.

③ Addressing the future problem.

→ refugee create dents on resource allocation to needy Indians. So the problem of refugee need to be solved at earliest.

→ International pressure need to be mounted

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on nation concerned.

→ Bilateral agreement between nations concerned.

→ Funding from UN & other world organisations.

→ seeking help from other neighbours.

→ ensuring proper repatriation of refugees.

→ ensuring zero human right violation

④ Special Mechanism

→ A special mechanism with a executive head need to be appointed to co-ordinate various stakeholders.

India's growing ambition to be a growth & peace provider in the region needs accomodative policies.

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